

QUALITY POLICY STATEMENT

Making the world safer and cleaner through engineered sealing solutions.

Flexitallic UK Ltd are committed to meeting our customers' expectations, as well as our obligations to all interested parties. We listen to their feedback and respond to the best of our technical and managerial abilities without compromising health and safety, Quality, security, environment, and ethics, fostering a culture of accountability, innovation and collaboration.

We are committed to comply with the requirements of ISO 9001, ISO14001, ISO45001, API Q1, API 6A and API 17D and implement as appropriate continuous improvement actions.

This policy provides a framework for establishing and reviewing our objectives based on business performance and quality of service. These objectives are used as a basis to measure our performance ensuring compliance with customer's specified requirements and to continually improve the effectiveness of our Business Management System. Objectives are reviewed on an on-going basis by Top Management and Directors for continued suitability.

Our Commitments

- Complying with contract and internal requirements, applicable laws and legislation and all other requirements as necessary.
- Supplying the necessary training and support to all employees in relation to quality, management, and leadership.
- Monitor process performance and their resource usage to identify opportunities to minimise waste and enhance process performance.
- The continual improvement towards customer satisfaction enhancement and process improvement by undertaking appropriate monitoring, measuring and improvement activities.
- Promoting a culture and mind set of "Right First Time" and accountability: quality is the responsibility of all employees.
- Adopting a risk management framework to direct and control the business with regards to risk and risk mitigation by understanding the context of the organisation and the needs of interested parties.

While the responsibility for the implementation of this policy rests with the Directors and Quality Manager, all employees must adopt these commitments. All employees are empowered to identify issues and/or opportunities for improvement and make decisions which support safe and reliable production of our products.

This policy reflects the current business structure, size and operation and is available to all stakeholders upon request.

A handwritten signature in black ink, appearing to read 'Mark Horton'.

Mark Horton
President and Managing Director
Flexitallic UK Ltd
Date: 09/01/2024.